

EXHIBIT 145



Mt. Vernon, Illinois Distribution Center
Quality System Procedure

Subject:		Orig	12/11/2006
RX Questionable Order Qty		Page	1 of 2
		Rev Date	4/8/2010
Procedure Number	Inventory Controls-1,2	Department	SAIL
Approved By	Maurya Gill	Written By	Shelley Crisel

I. Purpose

- A. To establish procedures for verifying questionable store order quantities on RX items.

II. Scope

- A. This procedure covers the steps in verifying questionable store order quantities prior to order processing on RX items.

III. Procedure

- A. Responsibilities of the computer room personnel and SAIL team.—Prior to Order Processing
1. Once transmissions have been received from the stores to its fullest, query name SCORDRSREV is printed for the next process cycle date to be reviewed. Any RX order greater than 24 skus of one item should print on query in store numerical order along with SS items.
 2. The CR/SAIL personnel working the query will review the listing. If there is a questionable quantity, the pharmacy is contacted at that store and the order is questioned. If the order is incorrect, the original order for the item(s) is deleted and rekeyed correctly.
 3. Once all orders have been reviewed for accuracy, computer room personnel is notified to kick off Order Processing.
- B. Responsibilities of the RX team member personnel, Location Control and SAIL team—Stores Picking date
1. As RX team members are picking orders, if an order seems questionable, SAIL office will be contacted via phone for order accuracy verification.
 2. SAIL team member contacts the pharmacy personnel at the store for order verification. If order is incorrect, a replenishment markdown is done on the billings by our Loc Control team and only the requested # of skus/cases is sent.
- C. Responsibilities of Walgreens Company
1. Suspicious store orders and inquiries are handled through the Corporate Office Internal Audit Department.
 2. Suspicious orders are then reported by Corporate to the FDA and/or DEA for controlled substances within 3 days.

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IV. Training

- A. To establish procedures that properly train, evaluate, and guide the team members on the process.
1. The SAIL Function Manager will be responsible for the training and enforcement of all procedures.
 2. Training will be reviewed with all team members quarterly by the SAIL Manager.
 3. Procedures will be reviewed with recommended changes made and policies updated.

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